

For guests waiting for a table

For your comfort

Thank you for visiting Sembikiya Sohonten Shinjuku Takashimaya Fruit Parlor. To ensure a pleasant visit and ease congestion at the entrance, please check in using the ticket kiosk / take a number at the kiosk.

How queue tickets are issued and called

1. Get a number ticket from the kiosk.
2. Scan the QR code printed on your ticket.
3. Your browser will show the approximate number of parties ahead until you're called.
4. When you receive the call notification, please speak to a staff member and show your ticket or the notification screen.



***To get call notifications, please register via LINE or provide an email address.
We'll alert you when your turn is near.**

***If you don't have a mobile phone, please speak with our staff.**

About cancellations

Scan the QR code on your ticket to cancel in your browser.
Alternatively, please speak directly with a staff member.

Attention

Please note: If you are not present when called, we will seat the next party. If more than 10 minutes pass after your call, your turn may be released and you may need to queue again.